

## Alicia Talbird, LCSW (CSW006346)

### Education

**University of Georgia**, Athens, GA May 2012  
Masters of Social Work, LCSW

**Georgia College & State University**, Milledgeville, Georgia May 2010  
B.S. in Psychology, Minor in Spanish, Criminal Justice, *Summa cum Laude*

### Career-Related Experience/Internships

**University of Georgia Counseling and Psychiatric Services (CAPS)** (Lead Behavioral Health Care Manager) Aug 2020- May 2022

- Provide administrative oversight of Behavioral Health Care Managers and Integrated Behavioral Health Care Program
- Collaborate with supervisor in policy development, review, revision related to Integrated Behavioral Health
- Offer support and guidance to other BHCMS
- Engage in collaboration with UHC departments re: BHCM role development in response to department needs
- Continue to complete duties of Behavioral Health Care Manager described below

**University of Georgia Counseling and Psychiatric Services (CAPS)** (MSW Practicum Coordinator) Jan 2020- Present

- Offer administrative oversight and supervision of MSW practicum students (along with CAPS Associate Director for Training)
- Manage administrative needs of CAPS Masters of Social Work training program
- Act as liaison to MSW academic department and ensure departmental requirements are met by trainees
- Offer support in MSW training manual and policy development, review, revision
- Actively participate as member of CAPS Training Committee
- Develop schedule and plan for trainees practicum year with input of training committee
- Assist with development of APA Psychology Internship program
- Assist with other training programs within CAPS including Psychology Postdoctoral Fellowship, Advanced Standing Practicum, Mental Health Counseling Practicum

**University of Georgia Counseling and Psychiatric Services (CAPS)** (Behavioral Health Care Manager) Oct 2018-July 2020

- Assisted with implementation of Collaborative Care Program at the University Health Center through policy/procedure development, training and education and other processes as appropriate
- Provide brief clinical services such as assessment, triage, counseling, referral coordination and care management services to patients in the primary care setting
- Engage in consultation with primary care providers, psychiatric consultant, and other care team members such as therapist, health coach, etc.
- Act as liaison between primary care setting and CAPS
- Liaise with campus/community agencies/providers to obtain records and maintain continuity of care
- Provide outreach on a range of topics to various size groups and campus organizations
- Engage in consultation, treatment teams, and other duties necessary to maintain CAPS functioning
- Maintain licensure through training and continuing education to provide quality services

**University of Georgia Counseling and Psychiatric Services (CAPS)** (Case Manager) April 2015-Oct 2018

- Provide clinical services such as assessment, triage and, individual and group counseling services with clinical focus areas of Grief/Loss, Anxiety, Trauma, Relationship/Family Concerns, etc
- Provide outreach on a range of topics to various size groups and campus organizations
- Participate in CAPS Crisis Response Team by responding to various crises that occur on campus, most often related to the death of a UGA community member
- Develop/Maintain relationships with campus/community agencies/providers
- Liaise with campus/community agencies/providers to obtain records and maintain continuity of care
- Provide students with assistance accessing appropriate referrals through advocacy, support and appropriate tracking and follow up

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- Provide training and consultation to staff re: offering case management and referral services to students
- Assist with and manage crisis assessment and facilitating psychiatric hospitalization
- Participate in Behavioral Assessment and Response Council to offer consultation, education and support re: questions pertaining to students in need of accessing care or support services
- Oversee and assign day-to-day tasks and responsibilities of MSW concentration practicum students
- Engage in consultation, treatment teams, and other duties necessary to maintain CAPS functioning
- Maintain licensure through training and continuing education to provide quality services

### **University of Georgia Counseling and Psychiatric Services (CAPS) (Therapist)**

Sep 2013-April 2015

- Provided individual, couples, group counseling to students including triage and crisis services with clinical focus areas of Grief/Loss, Anxiety, Trauma, Relationship/Family Concerns, etc
- Completed comprehensive assessment to determine differential diagnosis and develop treatment plans
- Engaged in consultation, treatment teams, and other duties necessary to maintain CAPS functioning
- Maintained licensure through training and continuing education to provide quality services to students

### **Advantage Behavioral Health Systems (Assertive Community Treatment Team, Housing lead)** Nov 2013- April 2015

- Identified housing programs, completed applications for funding and secured housing for clients in need
- Completed comprehensive assessments and developed treatment plans with clients and treatment teams
- Completed crisis assessment and facilitated hospitalization as needed
- Provided case management needs related to budget, facilitating medical and psychiatric appts, etc

### **Advantage Behavioral Health Systems (Piedmont Circuit Treatment Court Case Manager/Counselor)** May 2012- Nov 2013

- Provided case management to mental health and drug court participants
- Presented cases in weekly interdisciplinary team meeting and gave recommendations
- Presented to Advisory Board consisting of local community partners re: court certification and needs
- Oversaw and assigned day-to-day tasks and responsibilities of MSW concentration practicum students
- Facilitated mental health and substance abuse groups using DBT, Seeking Safety, Cognitive Behavioral Interventions for Substance Abuse models, and general psycho-education
- Completed clinical evaluations in jail and community setting
- Revised court policies and procedures, completed necessary court documents and filing with court clerk

### **Advantage Behavioral Health Systems (Intern-Treatment Court and Intake and Emergency Services)** Aug 2011- May 2012

- Completed court duties and crisis assessments as listed above
- Completed intakes including treatment plan, assessed for crisis, facilitated hospitalization as needed

### **The Alcove Inc. Shelter (Intern)**

Jan-April 2011

- Facilitated Life Skills Training Program in local schools and after school program
- Provided therapy and case management with adolescent residents
- Completed intakes and discharge planning
- Created and implemented policies and procedures to streamline operations of the shelter

### **Mental Health Unit, Baldwin State Prison (Intern)**

Aug-Dec 2009

- Shadowed counselors in individual and group therapy
- Aided in preparation of audit
- Observed daily rounds and MH crises placements

## Professional Affiliations

Higher Education Case Manager Association

March 2016-Present

**Clinical Case Manager at Large** June 2018 –June 2021 – Responsibilities of position included being actively participating member of HECMA Leadership Team by attending monthly meetings and bi-annual retreats, Leading Clinical CM committee which focused on identifying and meeting needs of Clinical CM members of HECMA, Reviewing and approving budget

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created by Finance Chair, Participating in bylaws review and update, Supporting the successful planning and hosting of the Annual Conference and general support of the HECMA organization as needed

### Presentations

*Non-Clinical and Clinical Case Management: A Collaborative Practice*, **Higher Education Case Management Association 2021 Annual Conference**  
*Building a Team of Support: Coordinating Collaborative Care for Students with Borderline Personality Disorder*, **Higher Education Case Management Association 2017 Roundtable**  
*Shifting Culture through Collaborative Case Management*, **Higher Education Case Management Association 2016 Roundtable**  
*Utilizing Public and Private Responses to Distinguish between Normative and Informational Influence*, **GCSU Student Research Conference, 2010**

### Certifications and Continuing Education Training

**QPR Trainer** – 1 hour training provided to individuals to complete basic risk assessment May 2016  
**Dialectical Behavior Therapy** – Group Therapy Module, Training completed by Iain Halstead Feb-Mar 2013

### Additional Work Experience

**Morale, Welfare, and Recreation Fleet & Family Readiness**, Pearl Harbor, HI May-Aug 2011  
Child and Youth Program Assistant- developed schedules and activity plans; supervised youth ages 5-13 in small and large group setting on field trips to various island locations and at Boys and Girls Club  
**GCSU Alumni Association**, Milledgeville, GA Aug-Dec 2007  
Phone-a-thon Caller- called alumni and parents of current students requesting donations  
**Air Force Special Investigations Academy**, Brunswick GA Summer 2004 & 2005  
Summer Hire- prepared for graduations, clerical work, participated in trainings, responsible for upkeep of supplies and training materials