

SOCAT - Referral Source Follow-up Survey (Spring 2010)

What Do You Think?

As you know, the Students of Concern Assistance Team is a new resource for faculty, staff and students at the University of South Florida.

The Students of Concern Assistance Team (SOCAT) is here to work with students who may be distressed or whose behavior is of concern to others. The goal of SOCAT is to provide support and assistance to a student before more significant problems arise.

SOCAT's focus is to offer supportive intervention and guidance to any USF Student who is struggling. The goal is to help the student focus on academic success, avert more serious difficulties, and ensure the safety of both the student and USF community.

In order to ensure that the referral process is working as intended we have developed the following survey. Please take a few minutes to help us with our self-evaluation.

We will not ask you to identify yourself. However, we will ask some general demographic questions for program assessment purposes. The survey is anonymous.

Thank you for your help.

Students of Concern Assistance Team (SOCAT)

If you have any questions or additional needs, the Case Manager can be reached at socat@usf.edu or 813-974-6130. www.studentsofconcern.usf.edu

Tell Us About You

We just want to get a brief snapshot about the persons who are accessing the Students of Concern Assistance Team and its "Student of Concern" referral process.

Remember, this survey is anonymous; we're just asking for demographics.

1. About whom did you contact the Students of Concern Assistance Team?

- a friend a student in my class a student I know on campus

Other (please specify)

2. What is your role on campus?

- Faculty Staff/Administration Student

SOCAT - Referral Source Follow-up Survey (Spring 2010)

3. How did you hear about the Students of Concern Assistance Team?

- | | |
|--|--|
| <input type="checkbox"/> Professor / Instructor | <input type="checkbox"/> Friend / Other Student |
| <input type="checkbox"/> Department Head or Director | <input type="checkbox"/> Resident Advisor/ other Housing Staff |
| <input type="checkbox"/> Flyer or brochure | <input type="checkbox"/> Presentation |
| <input type="checkbox"/> Website | <input type="checkbox"/> Outreach Program/ Event |

Other (please specify USF department/ staff person)

Rate Our Services

Please rate your experience with the SOCAT process for the questions in this section.

4. The Students of Concern Assistance Team's referral process was easy to access.

- Strongly Agree Agree Neutral Disagree Strongly Disagree Does Not Apply

5. The person I reported my concern to

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Does Not Apply
treated me with dignity and respect.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
helped me understand SOCAT's role on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
offered me ways to assist the student I was concerned about, in addition to the referral.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
accepted my referral without hesitation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
asked questions that helped me clarify the concern, if needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
clearly explained the referral follow-up process to me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please note any comments you have about the above ratings here:

Rate Our Services (continued)

SOCAT - Referral Source Follow-up Survey (Spring 2010)

6. I believe the student I called about received appropriate care (based on my observations or direct knowledge).

- Strongly Agree Agree Neutral Disagree Strongly Disagree Does Not Apply

7. I would use the SOCAT "Student of Concern" referral process in the future.

- Strongly Agree Agree Neutral Disagree Strongly Disagree Does Not Apply

8. I would recommend that a colleague use the SOCAT "Student of Concern" referral process if needed.

- Strongly Agree Agree Neutral Disagree Strongly Disagree Does Not Apply

9. (OPTIONAL) Please make any comments about questions 6, 7, and/or 8 in the space provided below.

Tell Us What You Think

The items below will give you an opportunity to comment on the program in a more detailed way, if you so choose.

10. Here are some strengths of the Students of Concern Assistance Team and its process:

11. Here are some ways I think the Students of Concern Assistance Team could improve its process:

Thank You.

Thank you for being a part of our improvement process.

More importantly, thank you for sharing your concern about about a member of our USF Community.

SOCAT - Referral Source Follow-up Survey (Spring 2010)

Regards,

The Students of Concern Assistance Team
www.studentsofconcern.usf.edu