



## HECMA Releases 2017 Membership Survey Results

DALLAS, August 31, 2017 – The Higher Education Case Managers Association (HECMA) is excited to release its *2017 HECMA Membership Survey & Analysis Report* focusing on the work of case managers in colleges, universities and campus threat assessment teams.

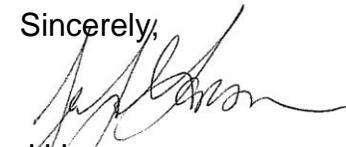
“HECMA’s membership has grown on average more than 30% annually since formalization as an organization in 2012. Multiple surveys have been created throughout to better understand membership and its needs. While smaller more focused surveys have existed, the two larger predecessors to the 2017 survey were the 2012 “The Landscape” and the 2014 “The Journey.”

Led with a charge from the HECMA Quality Improvement Committee, the three survey team members aimed to create a sustainable model for assessing current and future trends and best practices nationally. To accomplish this, the survey team developed a base set of questions which will allow us to track changes in demographics, scope of practice, and needs/best practices (three main sections of the proposed survey structure) of our membership.” (Dugo, Falter, & Molnar, 2017)

HECMA’s mission is to provide members with a professional identity and the resources to advance best practice, knowledge and research in order to promote and enhance the well-being of campus communities. The survey and its analysis do a great deal to shed light on the growth of the field, the wide scope of practice, and the importance of recruiting of people of color into the field. The Leadership Team of HECMA greatly appreciates the time and effort of our survey report authors and HECMA members Mona Dugo, Ben Falter & Jamie Molnar. Through their diligence, dedication, creativity, and outreach nearly 50% of active HECMA members participated in the survey, which further demonstrates a commitment to the field and its growth.

On campuses across the country, the role of higher education case managers has become an integral part of institutional responses to students requiring support, assistance, or intervention, and key voices on a wide variety of campus issues. The results of the 2017 HECMA Membership Survey provide a new foundation from which to advance best practices in the field.

Sincerely,



JJ Larson  
HECMA President

Dugo, M.; Falter, B. and Molnar, J (2017). “2017 HECMA Membership Survey & Analysis Report.” Higher Education Case Managers Association (HECMA).

For More Information: Contact [communications@hecma.org](mailto:communications@hecma.org)

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