

# John Emilio Cicchetti

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## Education

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- George Mason University**, Fairfax, VA May 2018  
*Doctor of Philosophy*, Education with concentration in Higher Education  
Dissertation: Connecting with Students: A Case Study of Deans of Students at Liberal Arts Colleges
- University of South Carolina**, Columbia, SC May 2009  
*Master of Education*, Higher Education and Student Affairs
- Ursinus College**, Collegeville, PA May 2004  
*Bachelor of Science*, Psychology

## Professional Experience

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- Associate Director** January 2019- Present  
**Assistant Director** July 2016- December 2018

*George Mason University, Student Support and Advocacy Center*

- Serve as the University's lead case manager for all campus activity related to students in crisis by providing comprehensive support for a population of over 37,000 students, including oversight of the case management efforts for approximately 35 Residence Life and Student Support and Advocacy Center staff members
- Lead the CARE Team and collaborate with campus partners to coordinate strategic prevention, intervention, and support services for students of concern
- Serve on the Campus Assessment and Intervention Team to address concerns that pose a threat to the safety and well-being of the campus community
- Supervise a team of four professional staff members, one graduate assistant, and three undergraduate student workers and provide ongoing professional development
- Manage the operation and budget of the Patriot Pantry campus food pantry in cooperation with graduate and undergraduate staff, along with oversight of the Student Food and Housing Insecurity Foundation account
- Serve on the 24-hour on-call rotation for the Sexual and Intimate Partner Violence Crisis Line to provide support and guidance for survivors of assault and interpersonal violence
- Oversee the Center's support services and educational programming for health and wellness education, HIV testing, advisement of Peer Health Educators, major campus event coordination, and marketing and social media presence
- Coordinate the Center's assessment efforts including program and service user satisfaction evaluations, student employee evaluations, and learning outcomes assessments
- Support the development of strategic and operational plans for the Center and provide leadership to all staff in the absence of the Director

- Director of Student Outreach** December 2011- July 2016

*George Mason University, College of Humanities and Social Sciences (CHSS), Undergraduate Academic Affairs*

- Served as the primary resource for 2,000 first-year and transfer students during new student orientation each year and coordinated all recruitment and outreach efforts of 1,400 students and families during the admission process
- Communicated academic policies to students and family members and assist in their understanding of specific CHSS academic administrative procedures through formal presentations and individual conversations
- Served on the Dean's Council and participated in academic appeal evaluations, which include interpreting unique student situations while upholding existing academic policies
- Advised and developed relationships with at-risk populations to increase student success and enhance retention levels
- Facilitated yearly scholarship application and selection process for CHSS students with awards totaling \$53,000
- Created and supervised the CHSS Student Ambassador Team of 37 undergraduate students to develop student leaders in order to promote academic programs within CHSS and overall student success

## **Coordinator for Residence Management**

May 2009- December 2011

*Villanova University, Office of Residence Life*

- Served on the University on-call duty rotation, responsible for campus-wide crisis response and communication with parents, public safety, and medical personnel for a campus population of approximately 6,000 students
- Assisted with student conduct management through weekly campus conduct evaluation meetings and service on judicial hearing boards
- Served on a team appointed by the Dean of Students to revise the Code of Student Conduct and provide updates to campus alcohol policies
- Managed the daily operations of eight upperclassmen apartment buildings and two residence halls with a total population of 1,550 residents, supervised and developed the professional skills of four graduate student Head Resident hall supervisors and 33 Resident Assistants

## **Residence Hall Director**

July 2007-May 2009

*University of South Carolina, University Housing*

- Managed the daily operations of the Historic Horseshoe, a seven building, 400 bed, upper-classmen apartment style community in 2008-2009 and Capstone House, a residence hall living learning community comprising 570 first-year residents in 2007-2008
- Served on the University Housing on-call duty rotation, responsible for campus-wide incident and crisis response
- Supervised, trained, and evaluated 30 Resident Mentors through the Resident Student Learning Model and promoted academic and personal development of students
- Served as a judicial hearing officer and developed educational sanctions to promote positive student development

## **Admission Counselor**

August 2005- July 2007

*Rider University, Office of Admission*

- Managed undergraduate recruitment activity in New York and New England and developed dynamic relationships with high school guidance staff from elite schools
- Counseled prospective students and families during their college application process
- Evaluated student applications and conducted admission decisions for over 1,000 applicants

## **Consultation Experience**

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### **George Mason University Korea Campus**

October 2016- November 2016

*George Mason University Korea, Songdo, South Korea*

- Consulted with Mason Korea leadership including the President, Chief of Staff, and Academic Deans
- Engaged with faculty and students and facilitated various trainings and workshops focused on student success
- Produced a compressive report and strategic recommendations to the University's Executive Council

## **Research**

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### **George Mason University, Higher Education Program, Doctoral Dissertation**

January 2017- May 2018

*Connecting with Students: A Case Study of Deans of Students at Liberal Arts Colleges*

Principal researcher

- Conducted in-depth interviews and mobile observations with several deans of students at small, private, liberal arts colleges
- Utilized the constant comparative method to analyze data and construct emergent themes

### **George Mason University, Higher Education Program, Pilot Study**

August 2016- December 2016

*The Dean of Students and Their Meaningful Personal Connections with Students: A Case Study at Small, Private, Liberal Arts Colleges*

Principal researcher

- Conducted in-depth interviews and mobile observations with two deans of students at small, private, liberal arts colleges
- Utilized the constant comparative method to analyze data and construct emergent themes

## **Publications**

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Arminio, J., Yamanaka, A., & **Cicchetti, J.E.** (Under review) Archetypes of Advocates: Which One of These are You?

**Cicchetti, J.E.** (Manuscript in development) A Historical Overview of the Dean of Students Profession.

## **Peer-Reviewed Presentations (Selected)**

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**Cicchetti, J.E., & Olszewska, M.** (2018). *An administrative journey: Creation of a campus food pantry.* Presentation at the Higher Education Case Managers Association National Conference. Williamsburg, VA.

**Cicchetti, J.E.** (March 2017). *The dean of students and their meaningful personal connections with students: A case study at small, private, liberal arts colleges.* Presentation at the College of Education and Human Development Graduate Student Colloquium. Fairfax, VA.

**Cicchetti, J.E.** (March 2015). *Contingent faculty and the influence on institutions.* Presentation at the American College Personnel Association National Conference. Tampa, FL.

**Cicchetti, J.E., Cicchetti, K.O., & Sanchez, L.** (March 2015). *Focusing on the positive: Appreciative inquiry and strengths-based practices.* Presentation at the American College Personnel Association National Conference. Tampa, FL.

**Cicchetti, J.E.** (March 2015). *Experiences of student affairs dual-career couples in higher education.* Presentation at the George Mason University Graduate Student Research Symposium. Fairfax, VA.

**Cicchetti, J.E.** (September 2013). *Transfer mentorship program.* Presentation at the National Academic Advising Association Regional Conference. Fairfax, VA.

**Cicchetti, J.E., & Kalinowski, E.** (March 2013). *Promoting transfer student success and wellness through peer mentoring.* Presentation at the American College Personnel Association National Conference. Las Vegas, NV.

## **Invited Presentations (Selected)**

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Invited Presenter (January 2019). *Working collaboratively to address college student food insecurity.* George Mason University's University Life Student Success Symposium. Fairfax, VA.

Invited Presenter (November 2018). *Connecting with students: A case study of deans of students at liberal arts colleges.* George Mason University's University Life Current Research Professional Development Series. Fairfax, VA.

Invited Presenter (October 2018). *Building communication and outreach strategies, campaigns, and interventions to connect students with resources.* American College Health Association's College Health and Wellness Leadership and Innovations Summit. Washington, DC.

Invited Presenter (July 2018). *Creation of a campus food pantry at George Mason University*. Student Advancing Retention in College. Online presentation.

Invited Presenter (January 2018). *We CARE! How to work with students in crisis and students of concern*. George Mason University's University Life Student Success Symposium. Fairfax, VA.

Invited Presenter (September 2017). *A historical overview of the dean of students position*. George Mason University Higher Education Program graduate course. Fairfax, VA.

Invited Presenter (September 2016). *Student support resources for registered student organization leaders: Members exhibiting concerning or disruptive behavior*. George Mason University Registered Student Organization Leadership Conference. Fairfax, VA.

Invited Presenter (March 2016). *Dean of students position evolution with gender influences*. George Mason University Higher Education Program graduate course. Fairfax, VA.

Invited Presenter (February 2016). *A historical overview of the dean of students position*. George Mason University Higher Education Program graduate course. Fairfax, VA.

## Awards and Grants

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**Dissertation Research Fellowship Award**, George Mason University September 2017  
 • Recipient; \$1,750 awarded by the College of Education and Human Development to support research efforts

**University Life Parents Fund Grant**, George Mason University December 2016  
 • Lead grant writer; \$6,000 awarded for expanded services of the Patriot Pantry food pantry

**University Life Parents Fund Grant**, George Mason University September 2015  
 • Lead grant writer; \$2,000 awarded for creation of the CHSS Faculty-Student Out to Lunch program

## Teaching Experience

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**University 100**, George Mason University 2012- 2017  
 • One-credit course focusing on first-year transition, academic success, and community responsibility

**Intergroup Relations Program**, Villanova University 2010- 2011  
 • Facilitated sustained and meaningful small group dialogue with 10 students to address social justice and diversity education in the greater campus community to increase cultural competency  
 • Engaged in holistic training at the University of Michigan to develop curriculum and play an active role in adopting this new program at Villanova University

**Leadership Learning Community**, Villanova University 2010- 2011  
 • One-credit course focusing on first-year transition and leadership development

**University 101**, University of South Carolina 2008  
 • One-credit course focusing on first-year transition, academic success, and community responsibility

**Devereux School** 2004- 2005  
 • Instructed and counseled students with emotional and behavioral needs in both individual and group situations  
 • Managed serious crisis situations throughout the entire school

## Campus Service

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<b>National Coalition Building Institute Leadership Team</b> , George Mason University	2018-Present
<b>Student Transition Empowerment Program (STEP) Mentor</b> , George Mason University	2018-Present
<b>University Life Assessment Committee</b> , George Mason University	2018-Present
<b>Mason First Generation Leadership Summit Committee</b> , George Mason University	2018-Present
<b>Student Medical Assistance Fund Committee</b> , George Mason University	2017-Present
<b>Patriot Success Interventions &amp; Training Committee</b> , George Mason University	2017-Present
<b>Off-Campus Student Advisory Board</b> , George Mason University	2012- Present
<b>Sexual Misconduct Hearing Board</b> , George Mason University	2013- 2016
<b>Welcome Week Committee</b> , George Mason University	2012- 2015
<b>Preamble Facilitator</b> , George Mason University	2013- 2014
<b>Student Conduct Hearing Board</b> , Villanova University	2010- 2011
<b>National Orientation Directors Association Intern</b> , Auburn University	2008

## Professional Affiliations

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Higher Education Case Managers Association Membership & Recruitment Committee	2017- present
Higher Education Case Managers Association	2017- present
Chi Sigma Alpha International Honor Society for Student Affairs	2008- present
Psi Chi International Honor Society for Psychology	2003- present
American College Personnel Association	2008- 2016
National Association for Student Personnel Administrators	2010- 2012
Association of College and University Housing Officers- International	2009- 2012
Mid-Atlantic Association of College and University Housing Officers	2009- 2012
National Orientation Directors Association	2008- 2010
Southeastern Association of Housing Officers	2007- 2009

## Professional Trainings

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Campus Threat Assessment Team Training, Sigma Threat Management Associates	2018, 2019
Danger Assessment Training Program, Johns Hopkins School of Nursing	2018
National Coalition Building Institute, George Mason University	2018
Mental Health First Aid USA Certificate, George Mason University	2017
Step Up! Bystander Intervention Program Facilitator, George Mason University	2017